

Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2011 - December 31, 2011 Filing Confirmation Number: 0005031592

Filing Deadline: January 17, 2012 FRN: 0003800570

Filing Date: 01/16/2012 07:00 PM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

Company Information

Company Name: Plateau Telecommunications, Incorporated

Brand Names: Plateau Telecommunications, Inc.

PO Box: 1947

Street Address: 7111 North Price Street

City: Clovis
State: NM
Zip Code: 88101

Contact Name: Jack Nuttall
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Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? Yes

Agent Name: Herman & Whiteaker, LLC

PO Box: 341684

Street Address:

City: Bethesda
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Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards have clear and effective disclosure that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: http://www.plateautel.com/wireless_hac_compatibility.asp

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Plateau maintains a public website displaying its entire selection of handsets and devices, including those that are HAC compliant. Plateau's sales staff is trained to assist all existing and prospective customers looking for a HAC-compliant device/handset. Handsets packaging inserts or operational manuals also provide information. Additionally, Plateau provides a list of hearing aid compatible handsets on its website, along with an explanation of hearing aid compatibility with wireless phones and services.

Methodology for Functionality Levels

Plateau offers HAC-compatible handsets and devices in all major price categories, including low-cost (<\$100), moderate-cost (\$100-\$250), and high-end/feature-rich (>\$250). Costs generally correlate with the number of features. HAC-compatible handsets and devices vary in their inherent "levels of functionality," but typically at least one (1) HAC-compliant handset/device with features and services typical of its price category can be found that meets each customer's price range.

Report Remarks

This report for the Plateau Companies includes the following licensees: Plateau Telecommunications, Incorporated ("PTI"), Texas RSA 3 Limited Partnership ("Texas 3 LP"), New Mexico RSA 4 East Limited Partnership ("NM 4 ELP") and E.N.M.R. Telephone Cooperative ("E.N.M.R.") (collectively, the "Plateau Companies").

You have reported the following handset model summary information.

Total number of handsets offered: 40

| Air Interface | Fully Hearing Aid Compatible Number Percent | | Acoustic Coupling Compatible Only Number Percent | | | mpliant dsets Percent | Total by Air Interface |
|------------------|---|-----|--|-----|----|-----------------------------|---------------------------|
| GSM | 14 | 35% | 11 | 28% | 15 | 38% | 40 |

Handset 1: Nokia 6085

Handset Maker

Nokia

Handset Model Name FCC ID

6085 LJPRM-198H

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 11/11

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Moderate-cost

Remarks

Handset 2: Samsung SGH-A436

Handset Maker

Samsung

Handset Model Name FCC ID

SGH-A436 A3LSGHA437

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 11/11

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Moderate Cost

Remarks

Handset 3: Nokia 3610a

Handset Maker

Nokia

Handset Model Name FCC ID

3610a QMNRM-429

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 03/11

Ratings

M-Rating: M3 T-Rating:

Functionality Level

Low-Cost

Remarks

Handset 4: Sony Ericsson Z310a

Handset Maker

Sony Ericsson

Handset Model Name FCC ID

Z310a PY7A1032021

Air Interfaces/Frequency Bands

850 MHz GSM

1800 MHz GSM

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3 T-Rating:

Functionality Level

Moderate-cost

Remarks

Handset 5: Motorola M930 Install

Handset Maker

Motorola

Handset Model Name FCC ID

M930 Install IHDT56FV2

Air Interfaces/Frequency Bands

850 MHz GSM 1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: T-Rating:

Functionality Level

N/A

Remarks

Handset 6: Nokia 2680

Handset Maker

Nokia

Handset Model Name FCC ID

2680 QTLRM-393

Air Interfaces/Frequency Bands

850 MHz GSM 1900 MHz GSM

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 10/11

Ratings

M-Rating: T-Rating:

Functionality Level

N/A

Remarks

Handset 7: Motorola W510

Handset Maker

Motorola

Handset Model Name FCC ID

W510 IHDT56HB1

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Moderate-cost

Remarks

Handset 8: HTC Touch Cruise

Handset Maker

HTC

Handset Model Name FCC ID

Touch Cruise NM8ILBP

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 11/11

Ratings

M-Rating:

T-Rating:

Functionality Level

High-End/Feature-Rich

Remarks

Handset 9: Samsung B2100

Handset Maker

Samsung

Handset Model Name FCC ID

B2100 A3LSWDB2100

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 10/11

Ratings

M-Rating:

T-Rating:

Functionality Level

n/a

Remarks

Handset 10: Samsung GT-B3310

Handset Maker

Samsung

Handset Model Name FCC ID

GT-B3310 A3LGTB3310

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM 1800 MHz GSM 1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: T-Rating:

Functionality Level

n/a

Remarks

Handset 11: Alcatel TRIBE

Handset Maker

Alcatel

Handset Model Name FCC ID
TRIBE RAD106

Air Interfaces/Frequency Bands

850 MHz GSM 1800 MHz GSM 1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3 T-Rating:

Functionality Level

Moderate Cost

Remarks

Handset 12: Nokia 5800

Handset Maker

Nokia

Handset Model Name FCC ID
5800 LJPRM-428

850 MHz GSM 900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 03/11

Ratings

M-Rating:

T-Rating:

Functionality Level

n/a

Remarks

Handset 13: Nokia 5530

Handset Maker

Nokia

Handset Model Name FCC ID

5530 LJPRM-504X

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 10/11

Ratings

M-Rating:

T-Rating:

Functionality Level

High-End/Feature-Rich

Remarks

Handset 14: Nokia 2720

Handset Maker

Nokia

Handset Model Name FCC ID

2720 QTLRM-520

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM 1800 MHz GSM 1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Low Cost

Remarks

Handset 15: Motorola XT720 Milestone

Handset Maker

Motorola

Handset Model Name FCC ID

XT720 Milestone IHDP56KC6

Air Interfaces/Frequency Bands

 $850~\mathrm{MHz}~\mathrm{GSM}$

900 MHz GSM

1800 MHz GSM

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3 T-Rating:

Functionality Level

High-end/feature-rich

Remarks

Handset 16: Snapfon EZ One

Handset Maker

Snapfon

Handset Model Name FCC ID
EZ One XY2CP09

Air Interfaces/Frequency Bands

850 MHz GSM 1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: T-Rating:

Functionality Level

n/a

Remarks

Handset 17: Nokia 7020

Handset Maker

Nokia

Handset Model Name FCC ID

7020 QTKRM-497

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM

1800 MHz GSM

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3 T-Rating: T4

Functionality Level

Moderate-cost

Remarks

Handset 18: Nokia E5

Handset Maker

Nokia

Handset Model Name FCC ID

E5 QTKRM-634

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3 T-Rating: T4

Functionality Level

Moderate-cost

Remarks

Handset 19: Alcatel OT-880A

Handset Maker

Alcatel

Handset Model Name FCC ID
OT-880A RAD126

Air Interfaces/Frequency Bands

850 MHz GSM 1900 MHz GSM

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3 T-Rating:

Functionality Level

Moderate-cost

Remarks

Handset 20: Alcatel OT-808A

Handset Maker

Alcatel

Handset Model Name FCC ID
OT-808A RAD119

Air Interfaces/Frequency Bands

850 MHz GSM 1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 03/11

Ratings

M-Rating: M3 T-Rating:

Functionality Level

Moderate-cost

Remarks

Handset 21: Alcatel OT-981a

Handset Maker

Alcatel

Handset Model Name FCC ID
OT-981a RAD149

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM 1800 MHz GSM 1900 MHz GSM

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3 T-Rating:

Functionality Level

Moderate-cost

Remarks

Handset 22: Acer E101

Handset Maker

Acer

Handset Model Name FCC ID

E101 HLZDME101

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 10/11

Ratings

M-Rating: M3 T-Rating:

Functionality Level

Moderate-cost

Remarks

Handset 23: Acer A1 Liquid E

Handset Maker

Acer

Handset Model Name FCC ID

A1 Liquid E HLZSHS100

Air Interfaces/Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 10/11

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

High-end/Feature rich

Remarks

Handset 24: Samsung T459 STRIKE

Handset Maker

Samsung

Handset Model Name FCC ID

T459 STRIKE A3LSGHT459

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3 T-Rating:

Functionality Level

Moderate-cost

Remarks

Handset 25: Samsung VIBRANT T959

Handset Maker

Samsung

Handset Model Name FCC ID

VIBRANT T959 A3LSGHT959

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

High-end/feature-rich

Remarks

Handset 26: Alcatel OT-806A

Handset Maker

Alcatel

Handset Model Name FCC ID
OT-806A RAD138

Air Interfaces/Frequency Bands

850 MHz GSM 1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 05/11 to 12/11

Ratings

M-Rating: M3 T-Rating:

Functionality Level

Moderate-cost

Remarks

Handset 27: Alcatel OT-908s

Handset Maker

Alcatel

Handset Model Name FCC ID
OT-908s RAD170

850 MHz GSM 900 MHz GSM 1800 MHz GSM 1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 11/11 to 12/11

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Moderate-cost

Remarks

Handset 28: Alcatel OT-385JA

Handset Maker

Alcatel

Handset Model Name FCC ID
OT-385JA RAD208

Air Interfaces/Frequency Bands

850 MHz GSM 1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 12/11 to 12/11

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Low-cost

Remarks

Handset 29: Alcatel OT-990S

Handset Maker

Alcatel

Handset Model Name FCC ID
OT-990S RAD159

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM 1800 MHz GSM 1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 11/11 to 12/11

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

High-end/feature rich

Remarks

Handset 30: HTC Sensation

Handset Maker

HTC

Handset Model Name FCC ID

Sensation NM8PG58100

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 12/11 to 12/11

Ratings

M-Rating: M3 T-Rating:

Functionality Level

High-end/feature-rich

Remarks

Handset 31: HTC Nexus One

Handset Maker

HTC

Handset Model Name FCC ID

Nexus One NM8PB99100

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 08/11 to 11/11

Ratings

M-Rating:

T-Rating:

Functionality Level

High-end/feature-rich

Remarks

Handset 32: Motorola WX345

Handset Maker

Motorola

Handset Model Name FCC ID
WX345 IHDP56LJ5

Air Interfaces/Frequency Bands

850 MHz GSM 1900 MHz GSM

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 10/11 to 12/11

Ratings

M-Rating: M3 T-Rating: T4

Functionality Level

Low-cost

Remarks

Handset 33: Motorola V306

Handset Maker

Motorola

Handset Model Name FCC ID

V306 IHDT56HJ1

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1900 MHz GSM

2100 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Low-cost

Remarks

Handset 34: Nokia C5-04

Handset Maker

Nokia

Handset Model Name FCC ID

C5-04 QTKRM-720

Air Interfaces/Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 05/11 to 12/11

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Moderate-cost

Remarks

Handset 35: Samsung Galaxy 5

Handset Maker

Samsung

Handset Model Name FCC ID

Galaxy 5 A3LGTI5500

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 04/11 to 12/11

Ratings

M-Rating:

T-Rating:

Functionality Level

n/a

Remarks

Handset 36: Samsung Nexus S

Handset Maker

Samsung

Handset Model Name FCC ID

Nexus S A3LGTI9020T

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 08/11 to 12/11

Ratings

M-Rating:

T-Rating:

Functionality Level

n/a

Remarks

Handset 37: Samsung 1086

Handset Maker

Samsung

Handset Model Name FCC ID

1086 A3LGTE1086L

Air Interfaces/Frequency Bands

850 MHz GSM 1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 06/11 to 12/11

Ratings

M-Rating:

T-Rating:

Functionality Level

n/a

Remarks

Handset 38: Samsung B7510 Galaxy Pro

Handset Maker

Samsung

Handset Model Name FCC ID

B7510 Galaxy Pro A3LGTB7510L

 $850~\mathrm{MHz}~\mathrm{GSM}$

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 09/11 to 12/11

Ratings

M-Rating:

T-Rating:

Functionality Level

n/a

Remarks

Handset 39: Samsung I9100 Galaxy S II

Handset Maker

Samsung

Handset Model Name FCC ID

I9100 Galaxy S II A3LGTI9100

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 12/11 to 12/11

Ratings

M-Rating:

T-Rating:

Functionality Level

n/a

Remarks

Handset 40: Samsung B2710

Handset Maker

Samsung

Handset Model Name FCC ID

B2710 A3LGTB2710

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM 1800 MHz GSM 1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 04/11 to 12/11

Ratings

M-Rating: T-Rating:

Functionality Level

n/a

Remarks

Certification

This Report has been certified by:

Gregory W Whiteaker Authorized Agent 01/16/2012 07:00 PM